

International Journal of Engineering and Science Invention

e-ISSN: 2319 – 6734 *p-ISSN:* 2319 – 6726

CERTIFICATE

It is certify that the paper entitled by "Driving Predictive Resolution in Proactive Customer Service through AI, IoT, and Time Series Intelligence in Service Now" has been published in International Journal of Engineering and Science Invention (IJESI).

Your article has been published with following details:

Author's Name:	Joshin Kumar Reddy Darreddy
Journal Name:	International Journal of Engineering and Science Invention (IJESI)
Journal Web:	www.ijesi.org
Journal Type:	Online & Offline
Review Type:	Peer Review Refereed
Publication Year:	2025
Publication Month:	April
Vol No.:	14
Issue No.:	04



Editor-In-Chief International Journal of Engineering and Science Invention (IJESI) E-mail ID: ijesi@invmails.com Web: www.ijesi.org

Impact Factor : 5.96

UGC Approval Serial Number: 2573 & UGC Journal Number: 43302